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October 21, 2005

#### **Ex Parte**

Marlene H. Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: <u>Developing a Unified Intercarrier Compensation Regime, CC Docket No. 01-92</u>

Dear Ms. Dortch:

On October 21, 2005, Amy Rosenthal, Sandy McMurtry, Jonathan Smith, Bill Munsell and the undersigned of Verizon, met with Tamara Preiss, Randy Clarke, Steve Morris, Chris Barnekov and Jay Atkinson of the Wireline Competition Bureau to discuss Verizon's response to the "phantom traffic" claims raised by Cavalier's September 28, 2005 ex parte. Verizon's comments were consistent with the attached hand-outs which were used as a basis for discussion in the meeting.

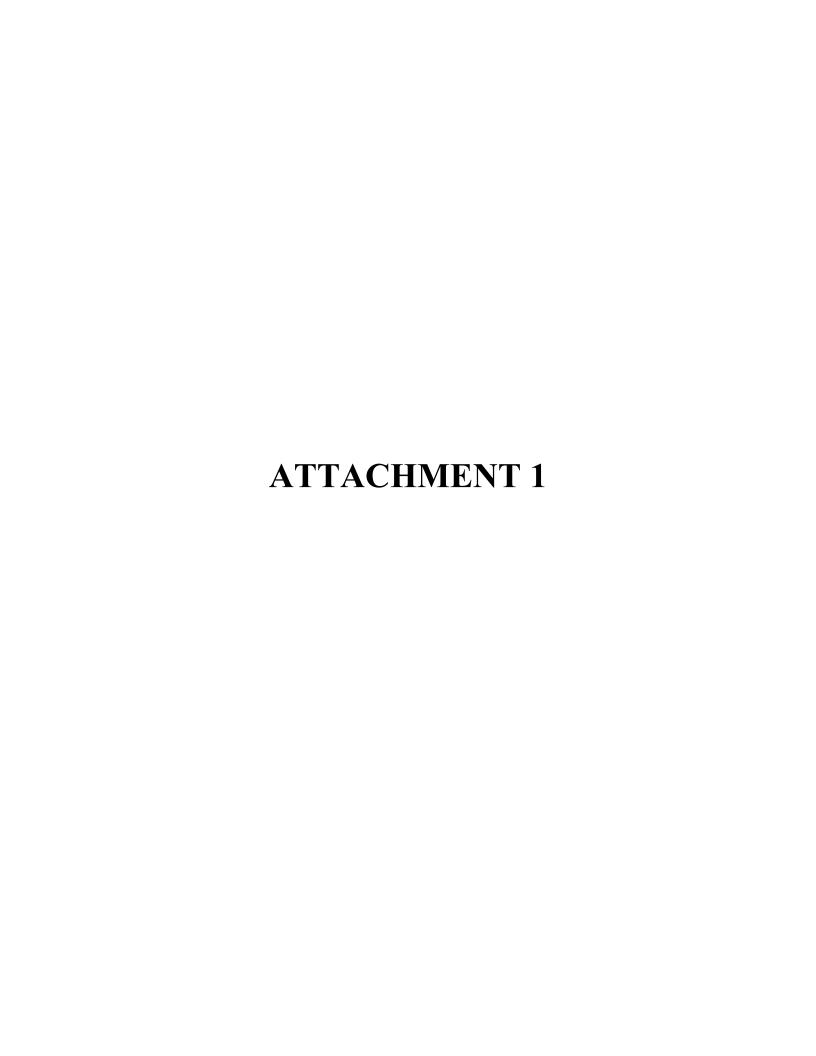
Sincerely,

Attachments

cc: Tamara Preiss

Steve Morris Randy Clarke Chris Barnekov Jay Atkinson

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# "Phantom Traffic" And Cavalier's Billing Claims

October 21, 2005

## Cavalier's Complaints Support Verizon's Position On Phantom Traffic



- So-called "phantom traffic" can be appropriately billed through proper use of terminating access records and methods such as factoring.
- Cavalier has filed complaints before three state commissions claiming that traffic transited by Verizon is "unbillable" because of "phantom traffic".
- To the contrary, Cavalier's claims illustrate the fact that what is often labeled "phantom traffic" is billable.

## Cavalier's Complaints Support Verizon's Position On Phantom Traffic



- Cavalier's own study of transit traffic from Verizon indicated that 99.38% of Verizon's terminating access records identified the carrier responsible for payment.
- Once Verizon has identified the carrier responsible for payment, the terminating carrier can and should resolve any remaining billing issues (such as questions regarding the jurisdiction of traffic) directly with the responsible carrier.

## Cavalier's Claims



- Cavalier's claims can be grouped into two main categories:
  - Cavalier claims that traffic is routed on inappropriate trunks.
  - Cavalier claims that it cannot reconcile Verizon's terminating access records with Cavalier's own records.

# Routing Of Traffic Background



- Cavalier receives traffic from Verizon over two types of trunks: local interconnection trunks and access trunks.
  - Traffic that Verizon receives at its access tandem from interexchange carriers (IXCs) is routed on access trunks
  - All other transit traffic Verizon receives is routed on local interconnection trunks
  - Verizon-originated local and intraLATA traffic that is not handled by an IXC is properly delivered on local interconnection trunks

# Routing Of Traffic Background



- When Verizon serves as a transit provider, its routing of traffic is determined by routing decisions made by third parties earlier in the call path:
  - Traffic that may appear "long distance" based on the calling party's telephone number (CPN) may be delivered over local interconnection trunks
  - Traffic that may appear "local" based on its CPN may be delivered over access trunks

# Routing Of Traffic "Long Distance" Traffic on Local Trunks



- Traffic that may appear "long distance" based on the CPN may be delivered over local interconnection trunks
  - Failure to query LNP database for ported or pooled numbers
  - Non-geographic CPN
  - Combined IXC/CLEC
- Verizon provides a terminating access record for this transit traffic, which identifies the carrier responsible for payment

# Routing Of Traffic "Local" Traffic on Access Trunks



- Traffic that may appear "local" based on its CPN may be delivered over access trunks
  - Customers may route outgoing calls directly to an IXC, even though the call would be local
    - End users may dial 10-10-XXX or use a prepaid calling card even though not necessary
    - Business customers may purchase dedicated access to an IXC
    - PBX customers may intentionally or accidentally program their PBX to route local calls to their IXC
  - The IXC delivers the call on an access trunk to Verizon's tandem
- Verizon provides a terminating access record for this transit traffic, which identifies the IXC responsible for payment

# Verizon's Billing Records Identifying Traffic Billable to Verizon



- Step 1. Use Verizon-provided terminating access record (EMI) to bill third party carriers as shown on the EMI record.
- Step 2. Compare EMI record to terminating carrier's own call record. For each call on the terminating carrier's own call record, ask: Does the call appear in both places?
  - If yes: The call was already billed in Step 1, and billing for this call is complete. Cross call
    off of terminating carrier's call record to prevent double billing.
  - If no: Proceed to Step 3.
- Step 3. For each call remaining on the terminating carrier's own call records, ask: Is there a CPN, CN, or originating LRN present?
  - If no: The call is presumptively billable to Verizon. (If calls in this category exceed a certain threshold, Verizon will conduct its own investigation).
  - If yes: Look up the originating CPN, CN and/or originating LRN in the LERG to identify the carrier associated with that CPN, CN and/or originating LRN and proceed to Step 4.
- Step 4:
  - If lookup indicates a local call originating with a carrier other than Verizon, bill that carrier.
  - If lookup indicates a local call originating with Verizon, bill Verizon.
  - If lookup indicates an intraLATA toll call originating with Verizon, presumptively bill Verizon. (If calls in this category exceed a certain threshold, Verizon will conduct its own investigation).
  - If lookup indicates an interLATA toll call, go to Step 5.
- Step 5: Any calls that make it to Step 5 should be brought to Verizon's attention for further review.

# Verizon's Billing Records Comparing Call Records



- Terminating carriers must take care in comparing tandemprovided terminating access records to their own records.
- There are substantial differences between terminating access records and SS7 records, including:
  - <u>Designed for billing</u>: Terminating access records are designed for billing; SS7 records are not.
  - <u>Call attempts</u>: Terminating access records do not record incomplete call attempts, which are not billable; SS7 records will show call attempts.
  - Long-duration calls: Terminating access records will show a > 24 hour call as multiple calls; SS7 will show this as a single call.
  - <u>Timing</u>: Terminating access records and SS7 record calls in different time increments, which can result in differences at rounding. There may be slight variations between the internal clocks in each piece of recording equipment.

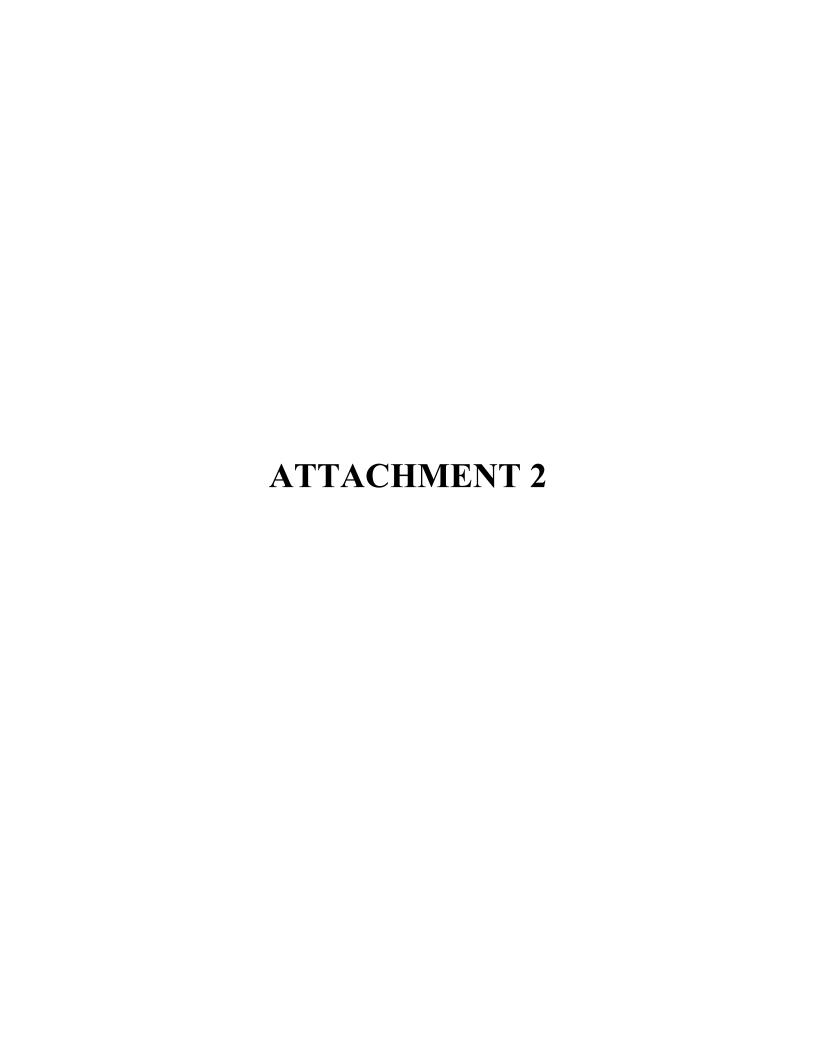


Exhibit 1: Cavalier Switch Information Inadequacies
Data Sources: Cavalier Switch Data

CIC is not normally signaled and only relevant for equal access on origination

Example A A_NUM	C_NUM	B_NUM	GAP	ORIG_DATE	DURATION CIC	OLRN	OOCN
7873825942		8568519990	8566926790	7/31/2005 23:40:44	21.6 -	787382	4823

Issue:
No CIC in Cavalier Switch data
Call from Puerto Rico to New Jersey

OCN is never signaled. Cavalier derived the OCN.

Tandem providers do receive traffic with missing or invalid CPN/CN. Verizon passes on

what it receives.

Issue:
No CIC in Cavalier Switch data
Cavalier Switch data has both A NUM and C NUM missing

Example C
A\_NUM C\_NUM B\_NUM GAP ORIG\_DATE DURATION CIC OLRN OOCN

3000000004 - 2677089990 2156461768 4/28/2005 10:09 423 - - -

Issue:
No CIC in Cavalier Switch data
Cavalier Switch data has invalid data for A NUM and C NUM is missing

Definitions Heading Definition A NUM CALLING NUMBER B NUM CALLED NUMBER C\_NUM CHARGED NUMBER GAP GENERIC ADDRESS PARAMETER - DIALED NUMBÉR ORIG DATE ORIGINATION DATE AND TIME FOR CALL DURATION BILLABLE DURATION OF CALL IN SECONDS CIC CARRIER IDENTIFICATION NUMBER OOCN ORIGINATING OPERATING COMPANY NUMBER OLRN ORIGINATING LOCAL ROUTING NUMBER ORIGINATING POINT CODE OPC CLLI CODE COMMON LANGUAGE LOCATION IDENTIFIER



#### Exhibit 2: Misrouted Traffic Examples by Verizon

Data Sources: Cavalier Switch Data and EMI Meet Point Files Delivered from Verizon

No LNP Query by the IXC

Exa	m	ρl	e	A

Data Source	A_NUM	C_NUM B_NUM	GAP	ORIG_DATE I	DURATION CIC	OLRN	OOCN OPC	CLLI
Cavalier	7038230889	7038230889 8044229990	8047406349	7/31/05 23:49	12.9	703212	9213 <b>246.195.25</b>	RCMDVAGKDS0
Meet Point	7038230889	8047406349		7/31/05 23:48	12.9 6963	703823	9213	

#### Issue:

IXC carried call delivered to Cavalier over End Office Trunking RCMDVAGKDS0 is 1301 GASKINS RD

### Example B

Data Source	A_NUM	C_NUM	B_NUM	GAP	ORIG_DATE DU	RATION CIT	OLRN	OOCN OPC	CLLI
Cavalier	8047454884		8044229990	8043643588	8/1/05 14:41	0.02 -	804745	9213 246.195.40	RCMDVAIT76T
Cavalier	8045301379	-	8044275716	-	8/1/05 16:16	0.02 -	804530	9213 246.195.40	RCMDVAIT76T
Cavalier	8042250002	727	8044259990	8047687655	8/1/05 18:58	0.02 -	804225	9213 246 195 40	RCMDVAIT76T

#### Issue:

Verizon Local call delivered to Cavaller over IXC Trunk Groups RCMDVAIT76T is at 2510 TURNER RD in Richmond - IXC Tandem

Definitions

 Heading
 Definition

 A\_NUM
 CALLING NUMBER

 B\_NUM
 CALLED NUMBER

 C\_NUM
 CHARGED NUMBER

 GAB
 GENEBIC ADDRESS

GAP GENERIC ADDRESS PARAMETER - DIALED NUMBER
ORIG\_DATE ORIGINATION DATE AND TIME FOR CALL
DURATION BILLABLE DURATION OF CALL IN SECONDS
CIC CARRIER IDENTIFICATION NUMBER
OOCN ORIGINATING OPERATING COMPANY NUMBER
OLRN ORIGINATING LOCAL ROUTING NUMBER
OPC ORIGINATING POINT CODE

CLLI CODE COMMON LANGUAGE LOCATION IDENTIFIER

Calls routed by calling party directly to an IXC

Call Attempts



### Exhibit 3: Verizon SS7 Comparison to Verizon Meet Point

Data Sources: Verizon SS7 and Verizon Delivered Meet Point
April 28th Traffic Date

SS7 Data is NOT billing data

Percentage of Meet
Point NOT
Delivered to
Cavalier

18%

Verizon Rate Category Total Billed Minutes Non-Matched to Meet Point INTERLATA ACCESS 1,185,303.66 103,311.32 240,989.17 163,637.56 INTRALATA ACCESS 332,388.02 20% INTRALATA TRANSIT 1,651,751.80 LOCAL 3,871,038.32 3,629,241.43 51% MISSING 105,306.97 53,510.16 98,552.78 38% NOCPN 259,841.97 NULL 23.98 23.98 100% 4,380,665.26 Total of All Types 7,314,255.88

Issue

Total Meet Point Related

Verizon supplied SS7 when matched with EMI delivered to Cavalier
Specific volumes of Verizon SS7 not matched to delivered EMI
Categories of non-matched data are for calls that would never be carried by Verizon LEC
Shows estimation of non delivered EMI by Verizon

3,202,228.39



587,786.27

InterLATA is the only category where an EMI record is expected

#### Exhibit 4: Call Data Inconsistencies Between Verizon Meetpoint and Cavalier Switch Data

Data Sources: Cavalier Switch Data and EMI Meet Point Files Delivered from Verizon

Consistent with call records that VZ bills

76.66% can

determine

jursidiction

Example A

Verizon Meet Point

Files Dated June 2005

Source Call Jurisdiction Review from Verizon Meet Point Minutes Percentage

Cannot Determine Jurisdiction of Call, Missing From Number and Orig LRN 14,917,529 23,34%
Can Determine Jurisdiction of Call, Missing From Number but Have Orig LRN 20,183,424 31,58%

Can Determine Jurisdiction of Call, Have Both To and From Number 28,812,143 45.08%

Total 63,913,096

Issue

Over 50% of data provided by Verizon does not contain valid information to determine jurisdiction of a call

Example B

Source A NUM C NUM B NUM GAP ORIG DATE DURATION CIC OLRN OOCN 7032971228 Cavalier 2024549991 2022160668 8/1/05 14:58 9.0 -703906 6232 Meet Point 0000000000 2022160668 8/1/05 14:57 9.0 0000 703906 6232

Issue:

Call on Meet point does not have From Number populated Cavalier Switch Data for same call shows value

Definitions

Heading Definition

 A\_NUM
 CALLING NUMBER

 B\_NUM
 CALLED NUMBER

 C\_NUM
 CHARGED NUMBER

GAP GENERIC ADDRESS PARAMETER - DIALED NUMBER

ORIG\_DATE ORIGINATION DATE AND TIME FOR CALL
DURATION BILLABLE DURATION OF CALL IN SECONDS
CIC CARRIER IDENTIFICATION NUMBER

OOCN ORIGINATING OPERATING COMPANY NUMBER
OLRN ORIGINATING LOCAL ROUTING NUMBER

OPC ORIGINATING POINT CODE

CLLI CODE COMMON LANGUAGE LOCATION IDENTIFIER

BSA BSA/FGA ACCESS NUMBER - EMI
OLRN ORIGINATING LOCAL ROUTING NUMBER
OOCN ORIGINATING OPERATING COMPANY NUMBER

This is a CMRS provider.
Jurisdiction of CMRS traffic cannot by determined by comparing calling/called numbers



#### Exhibit 4b: Call Data Inconsistencies Between Verizon Meetpoint and Cavalier Switch Data

Data Sources: Cavalier Switch Data and EMI Meet Point Files Delivered from Verizon

Corrected OCN within 24 hours of being notified

Example C
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Source	TYPE	DATE	A_NUM	B_NUM	DIR	CIC	BSA	OLRN	OOCN
Verizon Meet Point	110101	050322	000000000	8044314005	2	0000	8045061111	000000000	4860
	110101	050322	000000000	8044593225	2	0000	8045061111	000000000	4860
	110101	050322	000000000	8049651772	2	0000	8045061111	000000000	4860
	110101	050322	8090809080	8047466015	2	0000	8045061111	000000000	4860
	110101	050322	000000000	8043462599	2	0000	8045061111	800060006	4866
	110101	050322	000000000	8045202786	2	0000	8845061111	000000000	4866

Issue

Calls have no From Number, No OLRN

BSA Field is invalidly populated with Telcov LRN

Verizon admitted error in derivation stating traffic belongs to Omnipois

Local traffic delivered by IXC

#### Example D

Source	Call Type	Date	ANUM	BNUM	DIR	CIC BRAO	BSA OLRN	OOCN
Verizon Meet Point	110120	050817	8042268189	8043558757	2	5158 A78	0 8042260000	9213
NJT.MPT.VA.050822	110120	050816	8042886799	8047265788	2	948 A78	0 8042880000	9213
	110120	050817	8045563359	8047987242	2	222 A78	0 8042880000	9213
	110120	050817	8048191954	8047436493	2	5230 A78	0 8046490000	9213
	110120	050817	8042900103	8047842200	2	5119 A78	0 8047479090	9213
	110120	050817	8043799815	8045261111	2	432 A78	0 8048970000	9213

Issues

From Number owned by Verizon

Call is local in jurisdiction

EMI shows IXC carrier delivering the call to Verizon to terminate to Cavalier Without EMI, would have billed this call to Verizon LEC since CIC is not passed

Definitions

Heading Definition A\_NUM CALLING NUMBER B\_NUM CALLED NUMBER C NUM CHARGED NUMBER GENERIC ADDRESS PARAMETER - DIALED NUMBER GAP ORIG\_DATE ORIGINATION DATE AND TIME FOR CALL DURATION BILLABLE DURATION OF CALL IN SECONDS CIC CARRIER IDENTIFICATION NUMBER OOCN ORIGINATING OPERATING COMPANY NUMBER OLRN ORIGINATING LOCAL ROUTING NUMBER OPC ORIGINATING POINT CODE CLLI CODE COMMON LANGUAGE LOCATION IDENTIFIER

BSA BSA/FGA ACCESS NUMBER • EMI
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